

**MONEY ADVICE AND SUPPORT SERVICES  
AVAILABLE DURING COVID-19**

**North West Glasgow**

**Glasgow North West  
Citizens Advice Bureau**

provide information, advice and assistance in a wide range of areas, including:

- welfare benefits,
- money advice,
- housing
- employment

Phone: **0141 948 0204**

Website: <http://www.gnwcab.org.uk/>

Web chat from: <http://www.gnwcab.org.uk/>

**Drumchapel Citizens  
Advice Bureau**

provide information, advice and assistance in a wide range of areas, including:

- welfare benefits,
- money advice,
- housing
- employment

Phone: **0141 944 2612**

Website: <https://www.drumchapelcab.org.uk/>

Email from link on: <https://www.drumchapelcab.org.uk/>

**Drumchapel  
Money Advice Centre**

provide information, advice and assistance in a wide range of areas, including:

- welfare benefits,
- money advice,
- housing
- employment

Phone: **0141 944 0507**

Website: <http://www.dmac.btck.co.uk/>

Email: [admin@d-mac.org.uk](mailto:admin@d-mac.org.uk)

### **Glasgow City Council Support:**

If your child is entitled to free school meals or a clothing grant, you will be sent a preloaded gift card to buy food from Farmfoods.

This is only available to existing claimants. No new applications are being accepted.

The gift card vouchers will automatically be sent by post to those who are entitled. You don't need to take any action.

### **For Community Health Staff:**

Referrals to NHS Money Advice Services are unaffected as our providers are equipped to work remotely.

However, please note that due to COVID-19 they can only provide telephone appointments until further notice.

Referral forms can be accessed via the Health & Wellbeing directory or Staffnet

<http://infodir.nhsggc.org.uk/Home/Directory>  
or

via Staffnet

[www.staffnet.ggc.scot.nhs.uk/Info%20Centre/FinancialInclusion](http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/FinancialInclusion)

### **If you are a social housing tenant:**

Many housing providers in the North West have support available for their tenants.

Welfare benefit advisors and fuel advisors can help you get on top of your bills, learn budgeting skills, help you claim all of the benefits you are due and can also help you get on to the cheapest fuel tariffs.

Contact your housing provider for more information.

<p><b><u>If you are attending hospital:</u></b></p> <p><b>NHS Support &amp; Information Services (SIS)</b></p> <p>The SIS provides a friendly and confidential place for patients, families and staff to access health, wellbeing and financial support.</p> <p>They can assist with emergency food, fuel and money concerns, as well as information and referral to a wide range of community services such as carers, money and debt advice.</p>	<p>The SIS is available at the following hospitals:</p> <ul style="list-style-type: none"> <li>• Queen Elizabeth University Hospital</li> <li>• Royal Hospital for Children</li> <li>• Glasgow Royal Infirmary</li> <li>• Victoria Hospital</li> <li>• Stobhill Hospital</li> <li>• Royal Alexandra Hospital</li> </ul> <p>Telephone: <b>0141 452 238</b></p> <p>Email: <a href="mailto:sis@ggc.scot.nhs.uk">sis@ggc.scot.nhs.uk</a></p> <p>Website: <a href="http://www.nhsggc.org.uk/sis">www.nhsggc.org.uk/sis</a></p>
<p><b><u>If you are worried about energy bills:</u></b></p> <p><b>Home Energy Scotland</b></p> <p>Call Home Energy Scotland if you need help and advice on saving energy when you're at home, or if you're worried about your energy bills or struggling to stay warm at home.</p>	<p>Call free on: <b>0808 808 2282</b></p> <p>Website: <a href="https://energysavingtrust.org.uk/scotland/home-energy-scotland">https://energysavingtrust.org.uk/scotland/home-energy-scotland</a></p>
<p><b>Ethnic Minorities Law Centre:</b></p> <p>(Glasgow-wide service)</p>	<p>Telephone: <b>0141 204 2888</b></p>
<p><b>Govan Law Centre:</b></p> <p>(Glasgow-wide service)</p> <p>are running a free and confidential advice service via WhatsApp, Facebook messenger, and e-mail and a free call back telephone service.</p>	<p>Telephone: <b>0141 440 2503</b></p> <p>Website: <a href="https://govanlawcentre.org/">https://govanlawcentre.org/</a></p> <p>WhatsApp: 07564 040765</p> <p>Twitter: @govanlawcentre</p> <p>Facebook messenger:</p> <p><a href="http://www.facebook.com/Govan-Law-Centre-485591671499123/">www.facebook.com/Govan-Law-Centre-485591671499123/</a></p>

<p><b>Employability Support:</b></p> <p>Due to the demand in sectors such as food production, food supply, pharmaceutical and logistics there are opportunities to access a range of jobs on a temporary basis.</p>	<p>See the following link for further information:</p> <p><a href="http://www.employabilityinScotland.com/">http://www.employabilityinScotland.com/</a></p>
<p><b>Employment and financial support available online:</b></p> <ul style="list-style-type: none"> <li>• Check if you can get statutory sick pay (SSP)</li> <li>• Check if you're eligible for Universal Credit</li> <li>• Check if you're eligible for Employment and Support Allowance (ESA)</li> <li>• Your rights if your hours are cut or you're laid off</li> <li>• What to do if you cannot pay your tax bill on time</li> </ul>	<p><a href="https://www.gov.uk/coronavirus">https://www.gov.uk/coronavirus</a></p>
<p><b>Other sources of support</b></p>	
<p><b>Scottish Welfare Fund:</b></p> <p>The Scottish Welfare Fund is a Scottish Government scheme which provides a safety net in disaster or emergency, or to enable independent living in the community.</p> <p>Crisis grants don't need to be repaid and are available to apply for by people who do not have alternative means of paying for what they need. They are intended to meet one off needs rather than on going expenses.</p>	<p>The quickest and easiest way to apply is to check the website for the Local Authority area that you live in:</p> <p><a href="https://www.glasgow.gov.uk/index.aspx?articleid=17160">https://www.glasgow.gov.uk/index.aspx?articleid=17160</a></p>

<p><b>Aberlour Urgent Assistance Fund:</b></p> <p>Awarding cash grants to assist those under 21 and their families in times of extreme hardship.</p> <p>Applications need to be endorsed and submitted by a sponsor in professional capacity only.</p>	<p>Telephone: <b>0800 085 6150</b></p> <p>Email: <a href="mailto:enquiries@aberlour.org.uk">enquiries@aberlour.org.uk</a></p>
<p><b>Health &amp; Wellbeing Services:</b></p> <p>Most services are operating a telephone and e-mail service currently and so it is best to call or e-mail directly.</p> <p>If you want to find information and support that is local to where you live on money advice or a range of other health and wellbeing topics, visit the NHSGGC Health and Wellbeing Directory.</p>	<p><a href="http://infodir.nhs.gov.uk/Home/Directory">http://infodir.nhs.gov.uk/Home/Directory</a></p>
<p><b>Your Support, Your Way:</b></p> <p>provides information on finding health services in Glasgow include money advice and debt.</p>	<p><a href="http://www.yoursupportglasgow.org/homepage">www.yoursupportglasgow.org/homepage</a></p>
<p><b>Breathing Space:</b></p> <p>The Breathing Space freephone and webchat helpline is a good starting point if you are stressed, anxious or depressed due to money worries. It has a wide range of information and tips on how to reduce stress.</p>	<p>Call free on: <b>0800 83 85 87</b></p> <p>Website: <a href="https://breathingspace.scot/">https://breathingspace.scot/</a></p>
<p><b>National Money Advice Service:</b></p> <p>provides information on coronavirus and your money. They also have a 'Coronavirus and money' Facebook group.</p>	<p><a href="https://www.moneyadviceservice.org.uk/en/articles/coronavirus-and-your-money">https://www.moneyadviceservice.org.uk/en/articles/coronavirus-and-your-money</a></p> <p><a href="https://www.moneyadviceservice.org.uk/en/articles/coronavirus-what-it-means-for-you">https://www.moneyadviceservice.org.uk/en/articles/coronavirus-what-it-means-for-you</a></p> <p><a href="https://www.facebook.com/groups/678203076335430/">https://www.facebook.com/groups/678203076335430/</a></p>