



North West Glasgow Voluntary Sector Network: Area Partnership Report

Anderston/City/Yorkhill
Canal
Garscadden/Scotstounhill
Maryhill

Hillhead
Drumchapel/Anniesland
Partick East/Kelvindale
Victoria Park

North West Update

Since March 2020, the network has primarily worked from home, but have ensured that we continue to provide services with and for our members.

At a recent network meeting some members raised concerns about the potential impact of the People Makes Glasgow Communities, <https://www.glasgow.gov.uk/communities>

where a Call to Action has been made to 3rd sector organisations, community groups, entrepreneurs and businesses to express and interest in owning or being involved in the running of buildings and services currently owned by GCC and Glasgow Life. As 3rd sector organisations we welcome any opportunity for power to more equally shared on communities.

However some the concerns are around that expressions of interest invited from not only 3rd sector organisations and communities but from businesses and entrepreneurs who have a history of making profits.

This has led members to raise questions;

Will only the buildings & services that have a potential to make a profit be seen as desirable.

Will profit be put before community benefit,

if Communities and 3rd sector organisations don't feel up to the challenge of taking on a building, will this be seen as disinterest rather than a capacity issue? Will they then not be involved in any conversations about the future of the service or building despite it having a huge impact on the organisation, community group and the people of that community.

What is this process for deciding who gets to run the buildings or services? Will local people and/or community organisations be involved in the assessment process, giving their local knowledge and their insight into how buildings are currently used or services are run?

Will there be on going running costs support associated with the take over of the buildings. The document does not give time scales of how long support might be offered.

Several communities are already involved with managing and running venues and services seems to have been overlooked and they have not been approached directly about this programme.



People looking for support - several of the local groups have been reporting that they are seeing new people looking for support which is obviously a concern, how does this increase in demand work with the transfer of assets? Organisations will rightly be focusing on providing for the people they serve and may not have extra capacity for running a building.

Network members have formed a working group to look at these issues and will keep Area Partnership members informed of their work.

The network IT recycling project and has now distributed 165 devices and internet access; thanks to those Area Partnerships who agreed funds for internet access for local people in your area.

The network is working with other network members of the Glasgow Third Sector Interface Network, around the ongoing Glasgow Community Fund issues, the lack of feedback and the independent review of the process.

For more information: martina.northwestglasgowvsn@outlook.com

Anderston/City/Yorkhill: New Rep pending

The Pyramid at Anderston <https://www.thepyramid.scot/>

<https://www.facebook.com/AnderstonCC/>

The Pyramid at Anderston have continued their community support with a weekly food and essentials share open to all, meal service for older and vulnerable people, access to IT devices and broadband thanks to NWGVSN and Glasgow West Housing Association, and a new monthly cookery activity pack for local children and families. The latter aims to build skills, equipment and store cupboard ingredients for participants as well as reduce food waste with the first pack supported by the local Co-op. A new 'Recover & Thrive' programme will start soon; this is a tailored programme of 12 sessions for up to 14 participants to improve physical and mental wellbeing, including exercise and activity, sleep, relaxation, nutrition and self-care, to help people recover from the effects of the pandemic. It is hoped to repeat and extend this if successful. Looking further ahead, a 2 day Community Festival is being planned for the end of September, which will include the postponed Bollywood Day in partnership with GFT, funded by the Area Partnership. Capital works are expected to start on site soon, with a new platform lift and disabled w/c to be installed first, making most of The Pyramid fully accessible for the first time, plus the installation of new cycle storage and outdoor improvements, allowing greater use of external space. The recruitment process for two new staff members has begun and appointments are due to be made in April, as re-opening plans are progressed for later in the year in line with restrictions.



The Garnethill Multicultural Centre, <http://garnethillmc.co.uk>

Garnethill Multicultural centre continues to host West & Central Integration network and supports their on going food parcel provision. As they were not successful with their application to the Glasgow Communities Fund they are trying to seek alternative funding, to ensure they can keep the service running. They are also looking at the new COVID rules and are planning to re-open with the limited funding they have with a plan to raise some funds through hall and office hire.

Townhead village hall

<https://www.facebook.com/Townhead-Village-Hall-231831620290847/>

The village hall are continuing to support their community and are entering phase 2 of their food provision service. They are now focusing on providing food for those isolating due to a COVID diagnoses or those who still need to shield. These referrals are coming from the GCC/Glasgow Helps helpline. Isabel at the hall has been emphasising the need to ensure they provide culturally appropriate food. The hall are also compiling a folder of the work they've carried out during the pandemic, this will be used as a historical record local people can look back on. Townhead village hall would like to thank the Area Partnership for the funding to repair their boiler.

For more information: martina.northwestglasgowvsn@outlook.com

Canal Ward: Rep Jill McKay

**The ARC Steering Group <https://www.facebook.com/Arc-Steering-Group-361194334286368/>
North United Communities <http://www.nuonline.co.uk/>**

Lambhill Stables: [Lambhill Stables: https://www.lambhillstables.org/](https://www.lambhillstables.org/)

Lambhill Stables have been busy preparing for the re-opening of their premises and gardens/growing spaces over the past few months.

- Upgrading the internal and external integrity of the building and gardens.
- 4 on-line art sessions per week.
- Weekly on-line youth work sessions.

Love Milton: [Love Milton: https://www.facebook.com/welovemilton/](https://www.facebook.com/welovemilton/)

Love Milton has been distributing food vouchers and food parcels to vulnerable families and adults. They have also provided a variety of advice and support through door step visits and telephone calls. Their youth work support has continued through on-line cooking sessions and one to one catch up sessions for the most at risk young people.



Young People's Futures: <http://www.youngpossilfutures.org.uk/>

- On-line youth sessions.
- Food distribution on Mondays, Wednesdays and Fridays.
- Food voucher service for children.
- Walk and Talk sessions with vulnerable adults through the Family Support Service.
- Frequent contact via telephone with older adults and vulnerable older young people.
- Employment training, advice and support service provided.
- Distribution of art activity packs for children and young people.

The ARC Steering Group [The ARC Steering Group https://www.facebook.com/Arc-Steering-Group-361194334286368/](https://www.facebook.com/Arc-Steering-Group-361194334286368/)

- Distribution of food vouchers to vulnerable families.
- Delivered an on-line cooking competition involving 15 families.

North Glasgow Community Food Initiative [North Glasgow Community Food initiative: https://www.ngcfi.org.uk/category/news/](https://www.ngcfi.org.uk/category/news/)

- Emergency food provision – 15 weekly food parcels for vulnerable families.
- Takeaway meals prepared for the 2 neighbouring care homes.
- Weekly Fruit and Veg Barra, as well as hot soup/soup pack (150 meals per week)
- Meal box initiative containing recipe cards, and food for cooking with.

North United Communities [North United Communities North United Communities http://www.nuonline.co.uk/](http://www.nuonline.co.uk/)

- Weekly on-line youth sessions offering a variety of activities and opportunities.
- Food vouchers and food parcels delivered to families in Wyndford/Maryhill, Milton and Ruchill through Children's Food Programme.
- Increase in new referrals and support inputs for family support services due to increase anxiety levels, mental health issues, and food and financial poverty.
- One to one support/door step visits with the most vulnerable young people and families.

For more information: jill@nucommunities.org



Drumchapel/Anniesland: Rep Dougie Taylor

3D Drumchapel <http://3ddrumchapel.org.uk/>

has won a UK wide award for their services. It's the Children and Young People Now Award for Family Support and 3D triumphed against finalists from as far apart as Blackpool, London and Nottingham. This is a fantastic achievement.

The Chance to Change Peer Support Group, supported by Yoker Community Campus, <http://www.yokercampus.org/>

is working with the Garscadden Burn Medical Practice to participate in a Scottish Government Consultation on the impact of Covid on wider NHS services. The group is producing a video to illustrate the lived experience of its members.

G15 Youth Project <https://www.facebook.com/g15youth/>

are working with **North West Glasgow Voluntary Sector Network** are working together to address the issue of some of their young people still not having access to the internet.

The Growchapel Community Garden <http://www.drumchapellife.co.uk/>

Is moving on a pace. Works on Phase 1 are scheduled to commence on March 22nd 2021. It should be noted that, as plant and equipment will be moving back and forward across the site there will be a requirement for short term temporary path closures to ensure the safety of park users. It is expected for the works to take 12 weeks to complete however this could be subject to change depending on Covid restrictions, and, of course, the weather.

COPE's <https://www.cope-scotland.org/>

Core project continues to support individuals experiencing mental and emotional distress. This has been exacerbated during the pandemic with an increase in people suffering loss and grief, as well as additional stressors associated with insecure employment, relationship issues during lockdown and childcare.

COPE Scotland's What's Happening information magazine continues to be produced every month with lots of features as well as useful details. Here is the link to issue 13

<http://www.cope-scotland.org/index.php/latest-blog/whit-s-happening-issue-13-1>

Mind and Draw's online arts workshops, sponsored by COPE Scotland, continue to be growing in popularity with sessions for all, families and also art and chat where a topical area is explored and art created to express thoughts about that area.

For more information: dougie@drumchapellife.co.uk



Garscadden/Scotstounhill: Reps Tam Munro & Neil Lovelock

DRC Generations

<http://www.drcgenerations.org.uk/>

<https://www.facebook.com/drcgenerations>

- Continuing to deliver a series of online support services for youth group and family support services
- Offices have been refurbished to be COVID compliant but are currently closed

DRC Youth Project

<https://drcyouthproject.blogspot.com/>

<https://twitter.com/drcyouthproject>

<https://www.facebook.com/drc.youthproject.3>

- DRC provide emergency food support to young people, their families & members of the community from our food depot North West Community Pantry. <https://twitter.com/northwestpantry>
- Continue to work with partners Working Rite on the 'Pathfinder - NW Work Training Programme'
- Continue to deliver regular online sessions for young people and their families
- Street work team is out on a regular basis focussing on hot spots of anti-social behaviour on the Dumbarton Road Corridor.

Glasgow North West Foodbank

<https://glasgownw.foodbank.org.uk/>

- Glasgow NW Foodbank is now based at Blawarthill Church hall in Kinstone Avenue, where we moved to enable social distancing.
- New full time manager in place

Glasgow Eco Trust and De'ils On Wheels

<https://www.glasgowecotrust.org.uk/>

<https://www.facebook.com/GlasgowEcoTrust/>

<https://twitter.com/glasgowecotrust/>

- De'ils On Wheels continues to offer weekly bike repairs and sale of refurbished bikes although they are in desperate need of more adult bike donations
- Adult led cycle rides have been operating on a 1-2-1 basis and have just returned to group rides in line with Government guidance
- Will be hosting a community activator as part of the Glasgow Community Food Network Low Carbon Food City project.
- List of food banks and food pantries added to online community calendar <https://www.glasgowecotrust.org.uk/community-calendar>

Glasgow Wood Recycling

<https://glasgowwoodrecycling.org.uk/>

<https://www.facebook.com/GlasgowWoodRecycling/>

- Provide wood recycling services uplifting unwanted wood and make a range of garden products and furniture from the recycled wood



- Currently only offering a booking and click and collect service

Heart of Scotstoun

<https://heartofscotstoun.org.uk/>

- Continue to support our older community with the two soups/three meals initiative. We continue to deliver food parcels to those we identified as vulnerable, at the beginning of lockdown.
- Café is open Mon to Fri 10am to 4pm for takeaway
- Food pantry is open two days a week as well.

Kingsway Community Connections (formerly Kingsway Court Health and Wellbeing Centre)

<https://www.kingswaycc.org.uk/>

<https://www.facebook.com/Kingsway-Community-Connections-151139454925976/>

- We have completed our rebrand to Kingsway Community Connections and have received positive feedback on our new name and logo.
- Their current Managing Director is retiring in March and they have recruited a new Managing Director who will be shadowing and take over fully on 1st April. We will also welcome a new Programme and Development Co-ordinator on 5th April.
- This past year has seen the organisation go through a transition, we are working hard behind the scenes and look forward to welcoming our groups back in the not too distant future.
- Outgoing Managing Director would like to thank to the area partnership for their support to the organisation over the years

Knightswood Community Centre

<https://www.knightswoodcentre.co.uk/>

<https://www.facebook.com/Knightswood-Community-Centre-132216143492634/>

- Centre is currently closed to the public
- Some refurbishment work has been undertaken including a rewire and hearing repairs. Further work will be done on the main hall
- Progress has been made in the re-development of the old swimming pool to be turned into an intergenerational space <https://www.knightswoodcentre.co.uk/news/>

LINKES

<https://www.linkes.org.uk/>

<https://www.facebook.com/linkesglasgow>

<https://twitter.com/LINKESGLA>

- Continue to provide a weekly programme of online activities: play sessions, youth club, Women's Group, two community ESOL classes, a Beauty Course, a Childcare course.
- Seniors Lunch club is currently still operating on a doorstep delivery model.
- Men's Group are working from home on projects.
- weekly Food Hub is distributing groceries to around 80 households per week, with over 150 households registered with us.
- Our biggest issue in relation to reaccessing our venues, are flood damage repairs and the installation of ventilation in our community hub. Our Food Hub is currently based in our Youth Hub, but will need to adapt when indoor play is allowed again.



- In December we developed a Food Group to address longer term local food resilience and are working on a number of exciting proposals.

Yoker Community Campus

<http://www.yokercampus.org/>

<https://twitter.com/campusyoker>

- The campus is currently closed to the general public. Our INCLUDED programme for people with mild to moderate learning difficulties is delivering its services on line, with activities designed to stimulate the participants' interest and to combat isolation.
- The Campus is currently having its Drumchapel Citizens Advice remote advice hub installed.

For more information: neil@glasgowcotrust.org.uk &
tam.munro@btinternet.com

Hillhead: Rep Anna Dyer

Development Trust <https://www.woodlandscommunity.org.uk/>, Flourish House
<https://www.flourishhouse.org.uk/> and Queens Cross Housing Association
<https://www.qcha.org.uk/> <https://centralhall.org/>

The NRI Partnership for Covid Relief is still operating fully with food deliveries continuing and indeed all areas of support expanding. It is a disturbing reflection of the level of need in our area and also the effects of Covid that we are continuing to receive referrals. Colleagues in other areas have also reported referrals are still increasing.

Apart from five days after the first lockdown in March, Community Central Hall has been operating throughout the period of the pandemic in the area. Those five days incidentally were the first time (apart from statutory public holidays) when Community Central Hall (CCH) was closed since it was inaugurated forty-four years ago. It is still the only major facility operating in the Partnership Area. Childcare Services which restarted early in July have been operating smoothly since then.

CCH has now been putting in place the necessary arrangements and protocols to enable the opening of other services within the building. Tenants who have office space are being brought back on a phased basis. Key services such as podiatry are planned to start soon. The process of bringing back a large number of services and activities to CCH is a considerable challenge since social distancing and safety measures will dramatically reduce the amount of space available.



There are two dominant problems which are affecting the lives of many local residents. Throughout the Covid period there has been a constant reliance on access to the Internet to access almost all services. This is of particular importance in accessing City Council services, Housing Associations also have almost all staff operating remotely with contact through an App or by telephone. At present there are no firm dates for a return to normal services.

Most libraries are still closed in the City. The latest information from Glasgow Life includes Hillhead Library on the list of libraries to open soon but Maryhill and Woodside Libraries will remain closed. Glasgow Life has developed a large amount of services online for Glasgow residents including extensive access to e-books. But of course access to Libraries is also important for those residents who do not have access to the internet especially for accessing benefits and Job Search. CCH has started an IT training project and there are plans to develop a larger project to provide a hub with IT equipment which local people can use. Glasgow Life has announced it will maintain a most of its online activities many of which are excellent and very creative. It must be noted however that in an area like ours which has about 45% of households having access to broadband, a large percentage of the population are left not only digitally excluded but culturally deprived.

For more information: a.dyer@scottishoverseasdevelopment.org.uk

Maryhill : Reps Sharon Bowers/Melanie Farrow

Acre Community Hall <https://en-gb.facebook.com/AcreCommunityHall/>

Acre community hall are still providing food parcels and essential items each week to vulnerable families/people in their community the numbers are still increasing. They are going to be working in partnership with the Pantry at Dumbarton Road corridor and hope to be a satellite pantry for the North west in the near future. They currently have 3 young people with pre-loaded fire tablets that have Driving theory CSCS mock tests in preparation to the centres reopening. They are looking forward to the Homework class starting back after the easter holidays. They are delighted that 3 of their volunteers will be recognised at People make Maryhill event.

Maryhill burgh halls <https://www.maryhillburghhalls.org.uk/> continue to be part of a network working groups, looking at safe ways to open community spaces, as well as volunteering and mental health support. They are now looking to gradually open supporting community groups to access their space, safely. The community flag project has been put on hold until there are more certain dates when the building can reopen for voting to take place. Two new projects are 5 documentaries involving local people looking at a variety of historical and heritage related subjects. The other is online and hard copy learning packs including development of Easter and summer holiday programmes. The walking trails remain popular being distributed throughout Maryhill with other community organisations.

G20 Youth Festival <https://www.facebook.com/G20YouthFestival/> Have developed their food parcel service, which is going well, and the young people are enjoying being involved in the delivery. They Make ready meals on a Friday this helps support youth employment. They deliver employability support and 10 young people have recently passed training such as CSCS and health and safety. They have been doing some outreach work in Cadder with Lambkill stables They are



delighted to announce that their young people will be recognised at the People make Maryhill event.

Maryhill Integration Network <http://www.maryhillintegration.org.uk/> MIN are celebrating 20 years this year supporting asylum seekers and refugees living in the North West and beyond and bringing the communities of the area together through groups, projects, and community events. During the pandemic we have continued to support the people we work with as best we can as well as taking referrals to support asylum seekers and refugees new to the area and the organisation from external agencies including the NHS, the Scottish Refugee Council, CAB and other third sector orgs. MIN has a full range of online services which include online English classes, joyous choir, weekly well being calls to name a few.

The Women's Centre <https://www.womenscentreglasgow.org.uk/> continue to support vulnerable woman via a telephone service which has worked well. Their partnership with Glasgow Clyde college has went from strength to strength They have completed an introduction to Sociology and a course in Criminology they have also found this a useful tool to see both physical and mental health via video link. They have put in place protective screens and PPE and have developed a returning to work strategy.

For more information: [sharon-at-acre@outlook.com/](mailto:sharon-at-acre@outlook.com) mfarrow@mbht.org.uk

Partick East/Kelvindale: Reps Julie Fox/ Jane Cowie

Partick Community Council, partickcommunitycouncil@gmail.com

Dowanhill, Hyndland and Kelvinside community councils dhkccmail@gmail.com

keeping local people well informed of any local movement of interest or available local funding on their Facebook pages. Also good Facebook source for information is West End Support for self-isolating.

Go wander around -Window wonderland map on Kelvindale community council Facebook page-over 50 household taking part!

All great if online but many are still digitally excluded, so see above

martina.northwestglasgowvsn@outlook.com for their IT recycling project [support to get online](#)

Annexe Communities Healthy living Annexe <https://www.facebook.com/annexepartick/>

planning to open back up to the local community for lunch clubs and some activities, bigger focus on outdoor activities in partnership with Partick Community Growing Project and Branching Out course with Operation Play Outdoors. In the meantime, zoom classes, phone calls, wellbeing and



creativity pack gone out to 60 local young people and families. 18 local people referred to Well Fed- 870 South Street for food pantry. Hyndland Secondary School run by Wheel Trust providing a food bank to 50 local families. They secured funding from Annexe Communities last participatory Budget round of funding alongside 18 other young people or organisations working with young people.

Younity Project Partnership working with Partick Housing Association on 100 self care pack, walk and shop contact and support, and Outdoor Gym sessions at Mansfield exercise machines with funding for home exercise equipment to give out locally, also PHA have food boxes and support with energy bills. Younity Project working behind the scenes, preparation ¾ of the job, getting ready to work safely with community as restrictions are lifted with Summer outdoor, music and art and exercise activity. Community led recovery!

Partick Library and local churches shut at present but keen to work together once back open. Partick South Church happy to work with Younity Project offering up to share their kitchen and outside lawn space.

Creative communities – Artists in residence programme– **Tricky Hat**

<https://www.glasgowcan.org/member/tricky-hat-productions/>

back in town- All Ward 23 linking them up with local people. Their "Round Our Place" will create an audio walk, bringing to life stories and places across Ward 23. Linked up to a local artist that exhibited and shared her work in Ward 23 all though covid to support and show compassion to her local area <http://www.louisemcvey.com>

Any other news covering Ward 23 activities can be included in future reports by emailing younity@annexecommunities.org.uk thank you.

jane.cowie@annexecommunities.org.uk / Julie.fox@annexecommunities.org.uk

Victoria Park: Rep Gordon Keenan

The Whiteinch Centre <https://www.whiteinchcentre.org.uk>

In the period since the last Area partnership meeting The Whiteinch has commenced a Food Pantry initiative in combination with DRC Youth Services and with the help of local referrals we are beginning to see a growing number of local residents utilising the facility every Thursday afternoon.

There are in fact a number of food pantry/food collection projects now located across the North West area and the assistance of the DRC Eco Trust in organising a platform where all service providers can advertise their opening times & availability has been very helpful to both providers and service users.

An innovative initiative worth drawing attention to is that of the National Library of Scotland 'Unlocking Our Sound Heritage' artist-in-residence programme. This is an initiative led by the



British Library, in conjunction with 10 hub partners across the UK. The National Library of Scotland is the Scottish partner for the project and we are pleased to announce that Elena Harris, the Whiteinch Centre's sessional Social Inclusion Coordinator has been selected to facilitate creative sound and printmaking workshops across the Whiteinch community, including Whiteinch Centre group members and young people from St Paul's Primary. An exhibition of the works will be hosted online through the National Library of Scotland's channels and via the siting of artworks around the community. Should anyone seek further details please contact Elena via the Whiteinch Centre website.

More generally, over the last couple of months the issues and concerns across the Victoria Park ward have remained very much as before. The great majority of facilities remain effectively closed with several organisations seeking to promote online activity albeit at a reduced level. Personal Mental Health is an increasing concern among community members and the lack of clarity as to whom and what services are operational is a regular comment received from residents and those previously used to engaging in community activities within centres etc. Feedback from local schools suggest that as the primary public facilities seen to be open they are being overwhelmed with requests for assistance beyond that of day to day schooling matters. St Paul's primary has, in particular, reached out to work with a number of community partners to alleviate the needs of families around welfare advice, foodbank, training courses and active health & wellbeing programmes & projects.

The recent announcements by Scottish govt giving specific dates around the transition from lockdown has certainly been positively received and most of the Ward 12 community organisations are now beginning to make provision for a gradual and phased transition from lockdown and towards the cautious re-opening of doors for some limited activities indoors come late May and more active commencement & promotion of outdoor activities in the period from mid-April.

For now the imperative is to maintain positive engagement in whatever form, principally utilising online initiatives to retain contact and keep spirits up across all social categories & groupings. As we move forward however there is growing recognition of the scale of the task that lies ahead. Ward 12 member organisations are confident of their capacity to deliver services and promote the area positively but are concerned at the financial pressures & community wellbeing prospects of both residents and third sector providers in the coming year.

For more information: GKeenan@whiteinchcentre.org.uk