



North West Glasgow Voluntary Sector Network: Area Partnership Third Sector Report July/August 2021

Anderston/City/Yorkhill
Canal
Garscadden/Scotstounhill
Maryhill

Hillhead
Drumchapel/Anniesland
Partick East/Kelvindale
Victoria Park

North West Update

- The network staff continue to work a blend of office and homeworking, which they have been doing since lockdown.
- The network holds bi-weekly Cuppa and Catchup meetings for members, and they continue to be well attended. We hope to meet face to face soon.
- There are currently 3 working groups made up of members and facilitated by Network staff. The groups Community Volunteering, Mental Health and People Make Glasgow Communities, are meeting regularly as required.
- People Make Glasgow Communities: At the last meeting, the working group agreed a set of actions to support members affected and to share knowledge. The network was disappointed that they were not permitted to contribute to the WECCE meeting to discuss PMGC on Wednesday 23rd June and hope we will be included at future meetings.
- IT Recycling project. The project recently marked the handing out of its 250th PC package in the North West and currently is building up its waiting list
www.facebook.com/NWGVSN
<https://nwgvs.org.uk/>

For more information: d.taylor@yokercampus.org

Anderston/City/Yorkhill: New Rep pending

Update from the Pyramid at Anderston

- The Pyramid at Anderston is running a Summer of Play project, which was produced in response to community requests as there is very little out of school provision locally. Over seven weeks there are over 100 activity sessions, including sport, drama, wellbeing, cooking, outdoor play and games, film screenings, art and craft, weaving, ceramics, puppetry, circus skills and even magic lessons. They have aimed to keep everything as affordable as possible with no registration fees, low-cost individual sessions and Wraparound days with free breakfast and lunch and a number of free places.
- Their first capital works will start on site soon with the installation of a new platform lift and accessible w/c, followed by further improvements throughout the building.
- Their Community Festival will be on 25th and 26th September
- For more information see www.thepyramid.scot

Glasgow's Golden Generation (GGG) Update

- The pandemic restrictions meant GGG had to temporarily close day centers and pause face-to-face welfare advice and in person befriending and social clubs. It quickly became clear that while the virus posed a very real threat to the older adults they support, the restrictions would in fact exacerbate the loneliness and isolation. As such, they moved quickly to adapt services:
- Essential food packages delivery to isolated older adults in the community. The package includes bread, lunch, a snack, and a newsletter to keep them connected to the latest developments at the charity.
- Moved to telephone befriending service which has been very popular, with over 12,000 calls made, and our welfare advice is currently exclusively via telephone too. This has proven to be more time intensive, and beneficiaries enjoy being supported by experienced and familiar staff. Weekly clubs are being supported remotely, with members contacting each other to stay in touch and offer peer support.
- Started a Digital Project to get older adults online. Staff deliver tablets and provide a brief introduction to get users started. People can access content created by and featuring familiar staff through GGG bespoke app – available for free on the app store and google play store. It includes bingo, games, armchair exercises, and other weekly activities. They can also use the tablet to keep in touch with friends and relatives.
- **Moving out of Covid Restrictions:**
- GGG have made improvements as they move out of the covid restrictions to return to in-person service delivery. Their database of contacts has grown to +3,000 individuals and they have invested in a new website, logo, and livery to improve visibility of the charity in the city.
- They are upgrading centres in preparation for the return of clients, including PPE and cleaning protocols necessary for a safe return at the end of July.
- From a survey they carried out among their beneficiaries they have found that while the virus is of principal concern, their next biggest worry is being isolated and lonely as a result. It is crucial that vulnerable adults in the community remain connected and feel supported and.
- For more information www.glasgowgg.org.uk

Update from Garnethill Multicultural Centre

- Continues to host Central and West Integration Network www.cwin.org.uk and aid them with their ongoing food parcel provision. As they were not successful with the Glasgow Communities Fund, they continue to seek additional funding to keep the building and service running. To this end, they have been recruiting for a Funding & Community Engagement Worker to make funding applications for grants to support the Centre's ongoing maintenance, building refurbishment, facilities, and activities.
- For more info www.garnethillmc.co.uk

Update from The Marie Trust

- Marie Trust, having been homeless themselves for several months, have just signed a lease on a property on Albion Street in the Merchant city where they will offer Crisis Intervention, Pharmacy and Dental Care, A Training Kitchen and their Healthy Living Plus Award Café.
- The premises need refurbishment and are looking for pro bono help with refurbishment to keep costs down. They will update their progress every Friday. For more info www.facebook.com/themarietrust

Update from Macmillan @Glasgow Libraries

- Macmillan @ Glasgow Libraries are providing cancer support over the phone and online via email and social media. In addition to this, in response to Covid-19, they created a new telephone support and information service for people living with or beyond cancer, family, friends or carers, and people who are bereaved.
- People referred to them will be contacted by staff or a specially trained volunteer who will provide emotional, practical, and financial support to help reduce loneliness and isolation. Free, expert, and easy to understand information about cancer can also be provided to help make informed decisions around health. You can make a referral by passing on the person's name and number via 0141 287 2903, macmillan@glasgowlife.org.uk and for more information : [Macmillan @ Glasgow Libraries - Cancer Support and Information - Health and Well-being \(nhsinform.scot\)](http://nhsinform.scot)

For more information: lynn.northwestglasgowvsn@outlook.com

Canal Ward: Rep Jill McKay

Love Milton <https://www.facebook.com/welovemilton/>

- Carried out 8 holiday hunger play sessions to 25-30 young people a session, over first 4 weeks of school holidays. High ball low provided activities.
- Neighbourhood and sustainability chose Love Milton as a hub locally for storing and issuing community clean up tools etc.
- Worked with local people and the ARC user group to recite and build planters and create a more usable community space.
- Remote environment work at memorial garden with community members and initial plans agreed for other environment improvements locally.

The ARC Steering Group <https://www.facebook.com/Arc-Steering-Group-361194334286368/>

- 12 days of activities, including sports, outdoor play, and arts.
- Hot and cold lunches supplied on each day from the café in the ARC.

Lambhill Stables <https://www.lambhillstables.org/>

- Youth sessions resumed in June 2021.
- Holiday activities delivered for 6 weeks during the summer holidays.

- Children's Food Programme delivered 3 days per week for 6 weeks – packed lunches, meals, and healthy snacks.
- Parent and toddlers group restarted.
- The kitchen is now back and running, along with a take-away service.
- The art, pottery and gardening sessions have now restarted.
- The Bike Hub is now up and running too.

Young People's Futures <http://www.youngpossilfutures.org.uk>

- The Food Hub ran to the end of June.
- 6 weeks of a Summer Programme, offering 3 activity days in Possilpoint and Perthshire Football Club grounds each week and 2 trips each week.
- Children's Food Programme – breakfast, lunch, and evening meals.
- Trips for teens to places on interest.
- Water sports sessions – rowing and kayaking.
- Partnership work with Hawthorn and Queens Cross Housing Association – parent and children activity sessions delivered.
- Numbers were limited due to COVID-19 restrictions – had to split summer programme to accommodate the amount of young people wanting to access the programmes.

North Glasgow Community Food Initiative <https://www.ngcfi.org.uk/category/news/>

- Community Café now up and running in line with COVID-19 restrictions.
- Fruit and Veg Barra re-opened.
- Sewing and art classes re-instated.
- Community Fridge under development.
- The Community Garden has now re-opened, and activities are re-starting – growing, teeny greenies, etc.

North United Communities <http://www.nuonline.co.uk/>

- Delivered a June 2021 Reconnection Programme for young people – 4 sessions per week in the community.
- Delivered a June 2021 Reconnection Programme for teens, taking them to Pinkston Paddle Sports, The Climbing Academy, hillwalking and walk and talk sessions.
- Delivered a Summer Programme consisting of 14 to 16 sessions per week: community-based sessions including storytelling, circus skills workshops, African drumming, sports activities, den building, arts and creative sessions, outdoor play and games.
- Packed lunches and hot meals delivered during the summer school holidays.
- Making arrangements for re-opening services from August to December 2021.

For more information: jill@nucommunities.org

Drumchapel CAB has been working with Yoker Community Campus and has now installed a remote advice pod within the facility. From the pod members of the public have direct access, not only to CAB, but to the following:

- Scottish Welfare Fund
- Universal Credit Helpline
- Jobcentre Plus
- Citizen's Advice Scotland Helpline
- Drumchapel Foodbank
- Consumer Advice Scotland
- ACAS
- The Homeless Team

<https://www.drumchapelcab.org.uk/>

3D Drumchapel is grateful to Waitrose, Arnold Clark, and the Co-op for recent donations to support the excellent work of the organisation. To have a look at the variety of services delivered by 3D Drumchapel, visit <https://www.3ddrumchapel.org.uk/ourservices>

Drumchapel L.I.F.E.'s Elevator programme is now in the second year of its three-year National Lottery funding. The first year was highly successful, despite the difficulties caused by Covid-19. The project, aimed at people with a mental health difficulty delivered a combination of online and face to face workshops through the period, with participants in the first cohort moving onto education, voluntary work, and, in one case, paid employment.

COPE Scotland has been working with Deaf Scotland on an updated "Art of Conversation" tips sheet. An excellent article on this terrific piece of work can be found at <https://www.cope-scotland.org/wellbeing-tips/entry/communication-matters>. They have also launched their new look website full of mental health and wellbeing tips. www.cope-scotland.org

Many people don't realise that **Enable's Fortune Works** is one of Scotland's largest social enterprises supporting people with learning disability. Fortune Works has more than 50 years' experience of contracting with a range of private and public sector companies. To find out more visit <http://www.enableglasgow.org.uk/fortuneworks/fortune-enterprise/>

For more [information:dougie@drumchapellife.co.uk](mailto:dougie@drumchapellife.co.uk)

Garscadden/Scotstounhill: Reps Tam Munro & Neil Lovelock

Key issues

People Make Glasgow Communities programme

Ongoing issues relating to the potential negative impacts of this programme on services available in the local area.

Welfare advice services

Over the past 1-2 years there has been a significant reduction in the availability of welfare rights and advice services available in the local area, demand for which is increasing. The following are services that are either no longer available or have reduced their support.

- Kingsway Community Connections
- DRC Generations
- WSHA - now only provide a service for tenants and not the wider community
- Drumchapel Money Advice – still to be confirmed where services will be offered locally
- Drumchapel Citizens Advice Bureau - still to be confirmed where services will be offered locally

For more information: neil@glasgowecotrust.org.uk

DRC Generations

<http://www.drcgenerations.org.uk/> and <https://www.facebook.com/drcgenerations>

- Re-started 1-2-1 information sessions in the refurbished office space
- Still offering a range of online support services
- Family day trips being arranged during the summer

DRC Youth Project

<https://drcyouthproject.blogspot.com/> and <https://www.facebook.com/drcyouthproject>

- Continued delivery of the Pathfinder project in partnership with Working Rite
- North West Community Pantry distributing food locally
<https://twitter.com/NorthWestPantry>
- Youth club services have re-started at Yoker Community Campus and Heart of Scotstoun, and outreach work programme being delivered at Glasgow BMX Centre

Glasgow Eco Trust and De'ilds On Wheels

<https://www.glasgowecotrust.org.uk/> and <https://www.facebook.com/GlasgowEcoTrust/>

- Bike repairs and sales continuing
- Adult led cycle rides being delivered twice a week
- Community garden sessions taking place
- Hosting a community activator as part of the Glasgow Community Food Network Food and Climate Action Project.
- Eco activity programme lunching in July/Aug in line with guidelines

Heart of Scotstoun Community Centre

<https://heartofscotstoun.org.uk/> and <https://www.facebook.com/heartofscotstoun>

- Café is open 6 days a week
- Community garden is now complete and in full bloom and more growing spaces being created
- Food pantry open two days a week
- User and activity groups started including karate and DRC Youth Project

Ignite Theatre

<https://www.ignitetheatreglasgow.org/> and <https://www.facebook.com/IgniteTheatreGlasgow>

- Based at Knightswood Community Centre
- Offering various themed weeks for young people during the summer

Kingsway Community Connections

<https://www.kingswaycc.org.uk/> and <https://www.facebook.com/Kingsway-Community-Connections-151139454925976>

- Re-branding is complete
- New staff team now in place following retirement of previous Director
- Have been running a summer youth programme during the summer holidays

Knightswood Community Centre

<https://www.knightswoodcentre.co.uk/> and <https://www.facebook.com/Knightswood-Community-Centre-132216143492634>

- Centre has reopened to children and young people groups, adult exercise groups and organisations that offer one to one advice and information.
- Centre is used on Wed and Fri by NHS Glasgow & Clyde Anticoagulant Service which provides a community clinic for warfarin patients with over 60 people attending weekly.
- Centre café is closed. We hope to engage a new café operator when all Covid restrictions, including social distancing, are eased.
- No employees have been furloughed since the start of the lockdowns.
- Hoping to open to most user groups and organisations from Sep 2021, depending on Scottish Government guidelines. Priority will be given to existing groups using the Centre.
- As part of the Covid recovery plan, the 53 groups and organisations that use the Centre have all been contacted. 5000 flyers to promote the centre in the local community have been printed, a regular monthly e-newsletter and a new centre camera has been purchased to publicise new events and groups.
- The Alderman Hall is now re-open after closing in June 2021 for major renovation. The windows, the outside curtain wall have been replaced and the heating has been upgraded
- The Inter-Generational Shared Space (IGSS) Steering Group has now met six times on Zoom. It has representatives from Glasgow Life, Glasgow City Council, Jobs and Business Glasgow, CEIS (social enterprise support agency), Generations Working Together, Glasgow Housing Association, Knightswood Connect and Knightswood Community SCIO.
- The final design drawings and costing of the former Knightswood Swimming Pool site should be completed by early August

LINKES

<https://www.linkes.org.uk/> and <https://www.facebook.com/linkesglasgow>

- Providing a summer programme including day trips
- Delivered a series of food growing workshops in partnership with Propogate

Yoker Community Campus

<https://www.yokercampus.org/> and <https://twitter.com/campusyoker>

Yoker Resource Centre

<https://www.facebook.com/groups/573084550761845>

- Yoker Community Care for the Elderly and Disabled project has re-started at the Resource Centre
- A new Facebook group has been set up to promote their activities including a weekly walk and talk <https://www.facebook.com/groups/573084550761845>

For more information: neil@glasgowcotrust.org.uk

Hillhead: Rep Anna Dyer

While some parts of the CPP have begun commercial operations, the pattern within the whole CPP area is very uneven. Firhill, Woodside and South Maryhill still have few commercial and hospitality outlets open and few signs of life.

The problems facing the Voluntary Sector however are still present and the needs of the many who depend on our organisations in the VSN remain; in some cases, they have become greater. Though the Scottish Government Neighbourhood Resilience funding which supported the NRI Partnership led by Community Central Hall (CCH) <https://centralhall.org> ended by the end of June the needs of its users still remained. Relationships built during this operation have been sustained and has resulted in the continuation of support from Fareshare and those supermarkets who had supplied in partnership with the Scottish government the Food Service which had been inaugurated. The continuation of contributions from these donors has enabled us to maintain food deliveries to those in need.

CCH also has full Child Care services operating and the Nursery has already long waiting lists. Safe til Six has a full Holiday Programme operating and for secondary school students Youth Services has a special programme running, the Princes Trust is also back in operation. Having recognised many of the young people in our services were in great in need with the closure of schools for the summer, we decided to provide all our participants with a free breakfast and lunch.

One issue that should be noted this year is that the decision not to provide bus passes to organizations running activities for young people has had a serious impact on programmes for those most in need. Getting people involved in active exercise and experiences away from their home surroundings has been made very difficult for many of our Network members.

Lickety Spit Theatre <https://www.licketyspit.com> which is based in CCH but which has a city-wide operation has delivered both outdoor and online events. They also have staged two successful Outdoor Play Sessions for children in the Partnership Area.

Halo Arts has two major events in the area which were supported by the CPP, at the Bandstand and in Vinnicombe Street.

Though the Westend Festival sadly was unable to operate this year, it has two major events planned for September. One will include the Hillhead Steps Ceilidh and a second one which is dependent on the application for use of the Bandstand and an application CPP funding



which has been lodged. The West End Festival has been successful in achieving some funding from the Recovery Fund for Cultural Organization and Venues so it is hoped that they can build on this to enable a full programme of events in 2022.

Finally, it is important to invite everyone to an event which is taking place on the boundary of our Partnership. Saturday 31st July 10am to 2pm is a very joyful family event to celebrate the formal opening of the Claypits Nature Reserve. The Network wishes to pay tribute to the very hard work of Bob Alston and his volunteers who have worked to so hard to develop a most delightful space for the whole community to enjoy.

For more information: a.dyer@scottishoverseasdevelopment.org.uk

Maryhill : Reps Sharon Bowers/Melanie Farrow

Acre Community Hall <https://en-gb.facebook.com/AcreCommunityHall/>

Acre Community Hall have welcomed Glasgow Clyde College on a Thursday and Friday for ESOL Learning for Beginners: there are 12 adults attending the courses. They have been working with young people helping with employability and training. They have a summer programme 3 days per week for children. They have offered a free clothes alteration service on a Tuesday afternoon which has been successful. They gave out breakfast packs to all families who collected throughout the summer holiday period. They are part of People Make Glasgow Greener in partnership with the Neighbourhood Improvement and Enforcement Service and have been actively collecting litter whilst raising awareness of throwing litter and cleaning up the area in general.

Maryhill Burgh Halls <https://www.maryhillburghhalls.org.uk/> were part of a network working group, looking at safe ways to open community spaces and are now Co-chair of the Glasgow Community Venues Network run through the TSI. They are now gradually opening supporting community groups to access their space, safely. They reopened on 19th July with the voting commencing onsite and online for the Maryhill Community Flag and a new exhibition has also opened. Volunteering and employability work has recommenced as well as helping and advising other community groups and organisations. MIN hosted one of their Museum of Things days at the Halls.

G20 Youth Festival <https://www.facebook.com/G20YouthFestival/>

G20 have been running a range of activities such as wall climbing, football and boxing as well as litter picking events in partnership with the Neighbourhood Improvement Enforcement Services. They continue to run a food pantry next to Wyndford nursery on a Tuesday and a Thursday from Shuna street. They still support youth employability and have recently welcomed 2 new apprentices in partnership with GVCS for a period of 6 months.

Maryhill Integration Network <http://www.maryhillintegration.org.uk/> MIN are still excluded from Maryhill Community Centre by Glasgow Life due to Covid 19 restrictions and this was raised

in the last Maryhill Area Partnership meeting as we would like to be able to re-enter our premises and plan how to run our face-to-face activities again. Meanwhile we have continued to support the people we work with as best we can run support services, groups, and activities online. We also ran several online and in person events for Refugee Festival Scotland 2021. We have been in the process of phasing out the provision of shopping vouchers and food deliveries since the beginning of June as lockdown restrictions continue to ease but continue to support service users with digital inclusion including providing equipment through Connecting Scotland.

The Women's Centre <https://www.womenscentreglasgow.org.uk/>

The Women's centre is still offering a support service to woman and families they are doing this over the phone or in the centre they have had a successful art journal programme in partnership with resident artist Louise Nolan.

For more information: sharon-at-acre@outlook.com / mfarrow@mbht.org.uk

Partick East/Kelvindale: Reps Jane Cowie /Julie Fox

Partick Healthy living Annexe <https://www.facebook.com/annexepartick/>

Annexe Communities been open, and building towards nearly back to full capacity, with the ever-changing Government guidelines. With Level 2 can do exercise classes too up to 10 people- so ½ capacity of normal. Next run of Participatory funds will kick off in August 2021 so spread the word and thinking caps on for any new local ideas.

Younity project has an exhibition hung-“Hope Springs External”- painted during lockdown by 31 local budding and established local artist- with a fresh exhibition inspired and coming up soon alongside 2 lockdown photography exhibitions. New activity that has created quick a stir during a branching Out 12 weeks outdoor activities – is archery. Who knew was such social distanced fun! Funding secured for 50 x art jigsaws proving popular with a “Wee Partick Picnic” planned for Saturday 31st July in Mansfield Park. Many folk are still stuck in, few can't walk back down the stairs through lack of walking, some due to being inside so long, kind of got institutionalised!? Helping where we can.

Annexe Communities gets Fareshare foods to use in their café with what they don't need going to Hyndland Secondary Food Bank who serve 50 secondary school families. Dowanvale Church support primary children and are working in with Partick Housing Association on local Food and Fuel Poverty

Halo Arts day on 26th June was marvellous, with loads of people socially distanced attending, was sooo good to hear live music again!

Lots of nice inclusive feedback from the Partick Community Growing projects 50x skipping ropes, planters, 90 x potato bags, 100 x crystals, new compost, went down a treat. There is a community skipping challenge to see if you can skip through the whole of Salt and Peppa "Push it" - all 4 minutes 24 seconds of it, give it a try! loads of health benefits to skipping.

Hyndland After school club running a watered-down summer programme with no travel passes for playschemes so no trips for the children.

Still a few computers that the Yunity project can refer people if they wish to be digitally included, please spread the word. Yunity can soon also refer for Community Calling mobile phones, have ten to distribute as soon as we get them.

**For more information: jane.cowie@annexcommunities.org.uk /
Julie.fox@annexcommunities.org.uk**

Victoria Park: Rep Gordon Keenan

In the period since the last Area partnership meeting there has been a significant amount of work and effort being put across the ward by a large number of local volunteers and staff members who have been working hard to maintain an element of community infrastructure and service for so many people impacted by the Covid pandemic and lockdown which has now only begun to ease in the latter half of June /July.

The efforts by so many has perhaps had an impact on the feedback received as so many groups and individuals have sought to concentrate on the immediate needs of their organisation and the clients served.

Special mention should perhaps be made of the Northwest Community Pantry network which has brought together a number of key service providers who have worked in real partnership to maximise the availability of food and related support to many households and individuals across the Vitoria Park ward and neighbouring areas.

An issue that has been raised locally by a number of individuals and groups has been the loss of after school care (ASC) facilities at **The Whiteinch Centre** <https://www.whiteinchcentre.org.uk> which happened as a consequence of the Covid lockdown and changes in regulatory requirements pertaining to facilities providing ASC. In the interim the Whiteinch Centre has sought the pro-bono services of an architect to show what potentially could be done to restore such service capacity at the Centre in the way of additional toilets, changing rooms, service areas etc but this will be a project with costs and in the meantime, there is growing concern at the lack of facilities for working parents with children across the Victoria Park ward.

In addition to the above there has very clearly been a substantial community reaction to the perceived decision to close Whiteinch library without consultation or discussion and many groups and individuals have asked that their concern and frustration at the approach taken by both GCC and the Glasgow Life be recorded in this report. The call is for the library to be re-opened asap and for a full consultation around sustainable alternatives to closure be brought to the table for community members and organisations to consider and inform.

On a more celebratory note, on 24th July the innovative 'Unlocking Our Sound Heritage' exhibition took place in Victoria Park on Sat led by participatory artist, Elena Mary Harris, who has been working with people from primary school age to seniors from across the Whiteinch and Scotstoun community to get inspired by our national sound heritage. The event was a credit to all those involved not least Elena and she in turn asked for special mentions to be made for Robert Newth, St Pauls Primary School, Heart of Scotstoun and The Whiteinch Centre for its support and contribution to the project.

More generally, over the last couple of months the issues and concerns across the Victoria Park ward have remained very much as before. Personal Mental Health is an increasing concern among community members and the lack of clarity as to which services are operational is a regular comment received from residents and those previously used to engage in community activities within centres etc.

As we move through into the re-opening of most facilities are further concern for a number of organisations is the need for flexible funding arrangements to be carried forward and for new funds to be provided which recognise the very vulnerable nature of so many third sector organisations spread across Victoria Park ward and surrounding area.

For more information: GKeenan@whiteinchcentre.org.uk

North West Sector Partnership: Reps Tam Munro/Martina Johnston-Gray

At the April Sector Partnership the network manager raised some issues regarding the People Make Glasgow Communities Initiative, outlining the apparent lack of community consultation; the process not being transparent and the worry that Glasgow citizens would not actually benefit from this.

Several elected members asked questions re the PMGC and it was agreed that Martina Johnston-Gray from the Network and Fiona Dickson Principal officer would meet to compile a list of questions to ask those who are responsible for the initiative. It was agreed that the answers to the questions would be sent to the group before the next meeting.



The network members have an ongoing working group looking at PMGC and would be happy to share their views and discuss how best to involve the communities they serve in the process.

For more information: d.taylor@yokercampus.org